Property Management and Building Consultancy specialists

## AN INTRODUCTION TO WORKMAN PROPERTY MANAGEMENT





## WORKMAN AT A GLANCE

#### SERVICES

Property Management, Building Consultancy, ESG, Building Technology & Occupier Services

#### **UK OFFICES**

Birmingham, Bristol, Cambridge, Chorley, Glasgow, Guildford, London (Victoria and City), Manchester, Milton Keynes, Newcastle, Swindon

#### PERSONNEL

800+ including 56 Partners

#### MANAGED PORTFOLIO

4,000+ properties with an approximate capital value of £20bn+ and 20,000 occupiers

#### PROPERTY MANAGEMENT

350 Property Management and 270 Property Management Accounts Staff nationwide

#### SERVICE QUALITY

ISO 9001 Quality Management ISO 14001: Environmental Management ISO 45001: Occupational H&S Management ISO 22301: Business Continuity ISO 27001: Information Security AAF 01/20 & ISAE 3402 Financial Controls



## SOME OF THE ORGANISATIONS WE ARE PROUD TO WORK WITH



## A FOCUS ON THE FUNDAMENTALS OF PROPERTY MANAGEMENT







4,000 PROPERTIES UNDER MANAGEMENT



1.8+ BILLION IN RENT

They are great at the nitty gritty of property management and unashamedly specialist, and we like that.

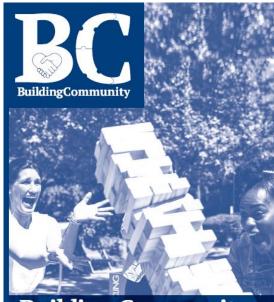
Feedback from Client Listening Programme

# A BREADTH OF ESG EXPERTISE TO DELIVER SUSTAINABILITY, WELLBEING AND SOCIAL VALUE AT ASSET LEVEL

#### MANAGING AGENTS SUSTAINABILITY - WELLBEING - SOCIAL VALUE PARTNERSHIP GBC **ENVIRONMENTAL** SOCIAL Data Management & Analytics **Fitwel Certification fitwel Building Optimisation** Wellbeing & Community Asset Plans Social Value Programmes Sustainability & Net Zero Asset Plans **Biodiversity Consultancy** Placemaking Consultancy ESG Project Advisor ESG Pre-Acquisition Due Diligence INTERNATIONAL WELL BUILDING **GOVERNANCE** ACTIVE SCORE COMPLIANCE PERFORMANCE **STRATEGY** ESG Strategy Heat Regulations Reporting ESG Standards & Certification Fit-out, Refurbishment & Development Standards (Corporate / Portfolio) EPC Risk Analysis & Improvement BRFFAM®

### BUILDING COMMUNITY

### CREATING **OCCUPIER EXPERIENCE THE** WORKMAN WAY



# Building Community The Workman way A sense of place and togetherness creates community within buildings, so our occupier engagement initiatives aim to make places that matter to people.

Workman















## PROPERTY MANAGEMENT ACCOUNTING – SCALE & CAPABILITY

#### NATIONWIDE RESOURCE

#### SYSTEM EXPERTISE

300 staff across four offices; Bristol, Chorley, Glasgow and Swindon.

#### QUALITY CONTROL

AAF 01/20 & ISAE 3402 certified an on-going commitment to financial accounting service quality

#### DATA INTEGRATION

Bespoke data flows created into client systems including Voyanta, Coyote and Argus

Experience of managing on and

transitioning to industry leading systems including Yardi & Horizon

#### GOVERNANCE

Department led by 7 Accounts Directors and PMA Executive to ensure service quality

#### TRACK RECORD

Deliver financial accounting solutions and tailored reporting packages for a range of leading fund, institutional and overseas investors.



1,400+

Service Charges managed

## £500m+

Expenditure paid per annum

## WHY WORKMAN?

#### PEOPLE

Motivated, stable, experienced team

#### TRACK RECORD

40 years of growth built on property management for leading investors

#### FOCUS

Specialists in property management

#### **INVESTING IN THE FUTURE**

Continued investment in people, processes, offices and systems to develop our service for the future

#### NATIONWIDE PRESENCE

Regional network provides local knowledge and closer occupier relationships

#### INDEPENDENCE

Wholly owned by the Partners of the firm

#### SERVICE QUALITY

ISO certified governance framework ensures service quality

#### CUSTOMER-FOCUSED

A property management service committed to the needs of the occupier 66

The largest, independent commercial property management and building consultancy firm in the UK, with offices nationwide and 40 years' experience.